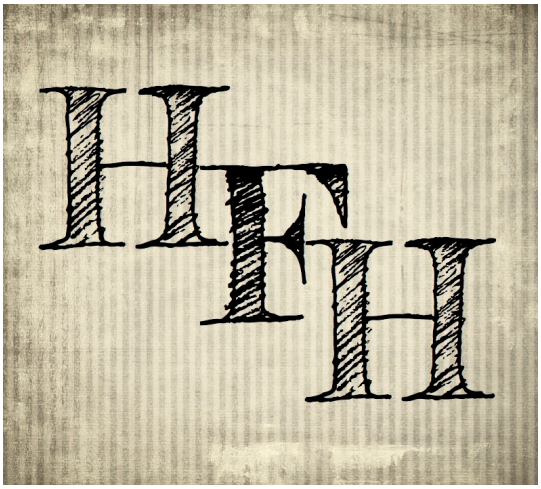
Wedding Accommodation Terms & Conditions



Here at Home Farm House we endeavour to make your stay as comfortable and enjoyable as possible, with minimum fuss, 'rules' and regulations. However, we would be failing in our duty of care if we didn't let you know our terms and conditions and give you the choice of acceptance.

- **A contract** shall arise when your booking is confirmed and it will be assumed that you have read and agreed to these simple common sense terms. Their purpose is to ensure the safety, comfort and enjoyment for *all* of our guests.
- **2 night minimum** we operate a 2 night minimum stay for all wedding reservations whether it is weekend or mid-week.
- **Block Bookings**: 10% of the total is required to secure the booking – this is non-refundable (please see cancellation policy below).
    - **No multiple options:** the same guests must occupy their allocated room for the reserved duration.
    - **Double/Twin Occupancy:** rooms are reserved at a double/twin rate, there are no discounts for single occupancy
    - **Room Allocation:** upon confirmation you are committing to a minimum 2 nights for 5 double rooms; this means that your invoice stands if you decide closer to the date not to fill all of the rooms for the whole timeframe. We are committing to taking the accommodation out of our diary and lose the opportunity to reserve the room/s for others who wish to stay with us. (if you need clarification on this point please do call us).
- **Check-in is 3-6pm**. If you wish to book in earlier or later, please advise us in advance to make sure we can alter timetables etc. – depending on circumstances, there may be a £25 surcharge. We will endeavour to accommodate any reasonable request, however, if we are not informed we may not be on the premises when you arrive. We do not have a manned 24hr reception and we do not allow remote access.
- **Cancellation arrangements for block bookings:** If you wish to cancel a block booking we need to know as early as possible. If cancellation occurs 6 months prior to the event date, HfH retains the deposit. If the cancellation occurs less than 6 months of the event, 50% of the

total fees will be due immediately. If the cancellation occurs less than 6 weeks of the event 100% of the fees will be due immediately. HfH will submit an invoice to this effect which will be payable immediately upon receipt. HfH does not accept cancellation of single days of a multiple booking – i.e if you are block booking 2 or more days per room, cancellation has to be for the entire timeframe or the original booking stands. (please contact us if you need clarity on this policy before making your commitment.)

- **Guests** are advised to arrange their own cancellation insurance.
- **No more** than the maximum number of persons are allowed on the premises as stated when booking.
- **Smoking (or vaping)** is not allowed anywhere inside or close to the house. There is a container for your cigarette ends in the garden, and we ask that you use this and not litter the flower-beds – thank you!
- **HfH** does not allow dogs (service dogs the exception). If a guest turns up on arrival day with a dog, you will be turned away and your booking will be treated as a cancellation (see above). HfH does not condone dogs being left in vehicles whilst guests are staying.
- **We reserve** the right to charge for avoidable damage to rooms, a charge may be levied for excessively soiled linen or towels due to make-up, self-tanning or hair dye. You will be charged the full daily rate as listed if a room is put out of use through unreasonable or avoidable damage.

HfH Obligation

- To provide a safe, clean and comfortable environment.
- To provide high quality bed linen.
- To provide high quality towels & bath robes for each person.
- Changes of bed linen and towels will be at the guests' request (please see our separate 'green statement' online).
- To provide a varied breakfast menu as part of the room rate and accommodate any specific dietary requirements (with notice).
- To assist the guest/guests on arrival with luggage.
- To provide a welcome and be on hand to ensure that your stay is everything you would wish it to be.

Guest Obligation

- Guests agree to leave their room in a clean and tidy condition; to report all breakages, losses or damage to the proprietors.
- Guest's vehicles and their contents are at owner's risk at all times and

the proprietors do not accept any liability for accidents and injuries incurred during the guest's occupation of the premises or property. (unless it is obviously a fault by HfH).

- Guests will be respectful of other guests; especially exiting and entering the property late at night. All doors have a strong push back for fire precaution, please make sure that you don't let them 'bang' to as this can cause a nuisance to other guests.
- The proprietors reserve the right to refuse acceptance or to terminate the visit of any person whose conduct is deemed unreasonable or causes a nuisance.
- Please respect the privacy of your hosts; HfH is a home as well as a business and as such has marked 'private' areas.

THANK YOU