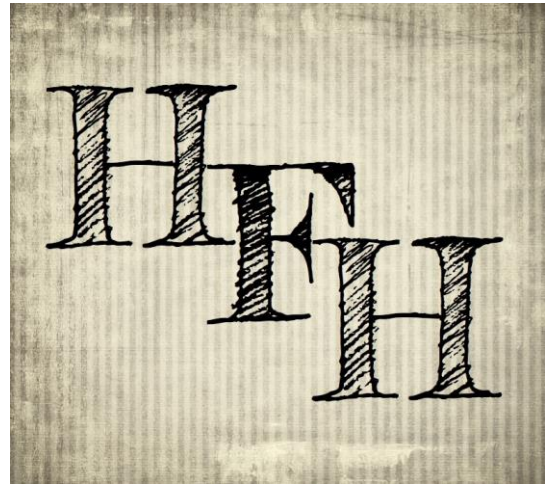


## Self-Catering Terms & Conditions

Here at Home Farm House we endeavour to make your stay as comfortable and enjoyable as possible, with minimum fuss, 'rules' and regulations. However, we would be failing in our duty of care if we didn't let you know our terms and conditions and give you the choice of acceptance.



- If booking direct, a contract shall arise when your booking is confirmed and a deposit is made.
- No more than the maximum number of persons (14, including children – unless previously arranged), no other guests to stay on the premises at any time during the stated rental period.
- Home Farm House has the names and contact details of all guests staying on the premises prior to arrival.
- **Cancellation arrangements:** Please notify us as early as possible if you wish to cancel your booking. For cancellations up to 28 days prior to your stay there will be a 50% charge, cancellations within 7 days prior to your stay will incur a full charge.
- Guests are advised to arrange their own cancellation insurance.
- A £500 bond will be required to cover any avoidable breakage, spillage, damage etc. The bond will be refunded 48hrs of departure, once an inspection has taken place. If there is any substantial damage or if any large item has to be replaced the guest will be invoiced for the full amount. Also if there is any loss of revenue due to a room being unusable whilst being made good, the guest will be charged at the daily rate.
- No parties are allowed on premises.
- No Stag groups
- No Hen groups
- No dogs or other pets are allowed on the premises.

## **Home Farm House Obligation**

- To provide a safe, clean and comfortable environment for the sole use of up to 14 people
- To provide high quality bed linen
- To provide high quality towels and bath robes
- To provide a well equipped kitchen including tea towels, dish cloths and basic cleaning equipment
- To provide crockery, cutlery and glassware
- To provide wood for the wood burners (winter months only)
- To provide oil for the Aga cooker. (Winter months only)
- To provide free WiFi.

## **Guest Obligation**

- Guests agree to leave the property in a clean and tidy condition: all kitchen equipment and crockery to be washed and put away (if dishwasher used - to be put onto a cycle on departure - please do not leave a dishwasher full of dirty items.
- Guests will ensure that all lights are turned off on departure and that the property is left locked and secure. All keys will be left on the bureau in the reception hallway - except the one to lock the door - please post this back through the letterbox or hand over to owners.
- Guests will report all breakages, losses and damage to the proprietors.
- Guests' baggage, vehicles and their contents are at owners' risk at all times and the proprietors do not accept any liability for accidents and injuries incurred during the guests' occupation of the premises or property.
- Guests will be respectful of the property, garden and approach.
- Guests will be respectful of neighbours, especially where noise is concerned.
- Home Farm House is a non smoking establishment (smoking permitted outside, please dispose of cigarette ends in an appropriate place)
- The proprietors reserve the right to refuse acceptance or to terminate the visit of any person whose conduct is deemed unreasonable or causes a nuisance.

**I/We accept the terms & conditions as stated here.**

**Signed:**

For and on behalf of the guest/s

**Date:**